



Caliber Enterprise

Format

# Quality Policy

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At Caliber Enterprise, we are dedicated to manufacturing, supplying, and exporting nuts, bolts, screws, rivets, washers, studs, and various types of fasteners. We also specialize in precision turned components, pipes, pipe fittings, round bars, and flanges. Our commitment is upheld through best industry practices, a quality management system, and adherence to applicable statutory and regulatory requirements.

We shall ensure:

- Meeting customer requirements and achieving customer satisfaction.
- Improving overall performance of the organisation through process innovation and adoption of technological advancements.
- Determining internal and external issues and establishing control plans to enhance organisational productivity.
- Conducting risk assessments and developing effective action plans to protect and safeguard products, processes, against cyber threats, and maintaining the brand image in a competitive business environment.
- Protecting local and global environments and being a socially responsible organisation for neighbouring companies, the local community, and the global environment.
- Ensuring employee competency through internal and external training programmes.
- Continuously improving the Quality Management System for the mutual benefit of relevant interested parties.
- Supporting S.M.A.R.T. objectives and periodically reviewing and updating them for suitability.

This policy is understood and communicated to all levels of employees through workplace displays and made available to other interested parties as appropriate.

Director

Date: 01.05.2025